

Randy Dean's Quick Tips for Outlook and E-mail

- 1. E-mail Decision Tree:** Quick ones now, longer ones: task or calendar, then file or delete!
- 2. “Drag & Drop” to create task, calendar & contacts:** Left click on e-mail, hold the click, and drag to Tasks, Calendar, or People. Right click gives options for attachments.
- 3. Use Signatures as an “Auto-E-mail-Tool”:** Best way to access Signatures tool is to open a new e-mail – create as many as you like to speed up your common replies
- 4. Quick Parts are great for FAQs:** Find this under the insert tab in an open message – select text you find yourself always typing and make it a Quick Part instead!
- 5. Get Notices when Your “Most Important Senders” send an email:** Right-click on their message, then Rules – Create Rule to set pop ups and different sounds for them!
- 6. SPAM?** Could create rule to permanently delete repeat spammers, or just click on message to select it, hold SHIFT key, and hit Delete! It is gone!
- 7. Don’t start your day in your e-mail!** Instead, start your day for a couple minutes in your calendar, reviewing back a few days, and forward a week or so, then ...
- 8. Build a smart task list for Today!** ... a task list that matches your available time for today and focuses on key projects, priorities, clients, and customers ... this is a **5-minute drill!**
- 9. Too much going on?** Re-date those tasks that aren’t critically urgent/important for today so your task list fits your day (remember “effective procrastination”?)
- 10. Remember** – favorite task views are “Today”, “By Category”, “Completed” – you can use the last one to track what you got done and when you got it done!
- 11. Work your day after your inbox is clear with the Task, Task, Task, E-mail strategy!**
- 12. Start Your E-mails with Good Subject Lines!** Make sure your subject lines reflect the project, person, client, and/or task they are related to – make it easy for recipient!
- 13. Keep Your E-mails Short and Sweet!** Get to the point, but do it nicely! Identify tasks, owners of tasks, and due dates very clearly
- 14. E-mail is NOT good for complex, difficult, emotional, or hyper-urgent messages.**
Works best: simple info that’s easily understood and acted on & not critically urgent.
- 15. If that e-mail is urgent, pick up the phone to make sure it was received.** Remember, some e-mails fail, and some people aren’t constantly checking their e-mail!
- 16. PUTP** – Pick up the phone! EOM – End of message. NRN – No Reply Necessary
- 17. Go BIG!** Build a “Priority Note” at least once a year that features your key goals, projects, activities, events, and people. Break it down into subprojects and action items.
- 18. Refer to Your Priority Note Every Week:** Incorporate it into your task list and calendar as individual task and calendar items to fit your most important “stuff” in your plans
- 19. Try to work the majority of your day from your Calendar and Task list, not your e-mail inbox!** This will help you be more focused, more productive, and less distracted.
- 20. Have fun, and always looks for places to get a little better, smarter, faster.**

**Visit my YouTube Channel for Short Tutorial Videos on
Outlook, E-mail, Google and More
(Consider Subscribing!)**

<https://www.youtube.com/user/janarandydean>

Converting E-mails into Outlook Task & Calendar Items:

<https://youtu.be/YMhkNcBt9k4>

**Using Signatures & Drafts in Outlook as
“Automated E-mail” Tools:**

<https://youtu.be/zOOGIXMt7xg>

Reducing E-mail Distraction Through Your Settings:

<https://youtu.be/K8zSp0RLnUw>

My Favorite Outlook Task View: The “Today” View:

https://youtu.be/Vbqtd_NQ9FA

Essential Outlook Set-Up Tips:

<https://youtu.be/QgSEo4608Cw>

© Randy Dean, MBA
The E-mail Sanity Expert®
randy@randalldean.com
<http://www.randalldean.com>

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